

## WORKFORCE FOR THE FUTURE

- ◆ Ensure an Inspiring Service Plan to Motivate Workforce
- ◆ Develop a Workforce for the Future
- ◆ Develop a Succession Plan for Key Positions
- ◆ Explore Options to Motivate and Retain Staff
- ◆ Develop Recruitment Champions
- ◆ Explore the Viability of Being a Training Provider
- ◆ Build on the Graduate Nurse Program



## STRONG OPERATIONAL PRACTICE

- ◆ Risk Management System
- ◆ Develop Skills of Staff
- ◆ Improve Infrastructure
- ◆ Continuous Process of Quality Improvement
- ◆ Strengthen Financial Reporting System
- ◆ Implement Cost Centre Management
- ◆ Maintain Accreditation Standards
- ◆ Improve Service Standards and Delivery
- ◆ Develop Asset Register
- ◆ Implement Repairs and Maintenance Plan
- ◆ Review Information Technology and Administration Systems

## DEVELOP PARTNERSHIPS

- ◆ Develop & Strengthen the Towong Alliance
- ◆ Develop Strong Partnerships within the Hume Region
- ◆ Improve the Profile of the Health Service Through a Patron or Local Champion
- ◆ Investigate Formation of a Community Trust
- ◆ Expand the Volunteers Program
- ◆ Create Ambassadors for Tallangatta Health Service

## CONTINUAL FINANCIAL VIABILITY

- ◆ Improve Occupancy
- ◆ Cost Reduction Program
- ◆ Develop Revenue Streams
- ◆ Improve Investment Strategy

## POSITIVE IMPACT ON COMMUNITY HEALTH

- ◆ Complete Service Plan 2012
- ◆ Baseline Data on Regional Health and the Catchment Need
- ◆ Review Existing Programs
- ◆ Improve Access to Isolated Communities
- ◆ Consider Information Communication Technology Utilisation for Community Connection
- ◆ Identify Service Gaps
- ◆ Ensure Quality Provision in all Services
- ◆ Improve Bed Occupancy
- ◆ Market Tallangatta Health Service Services





# STRATEGIC PLAN 2012 - 2017



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## MISSION

To Provide High Quality & Effective Health Services

## VISION

To Excel as a Rural Community Health Provider

## VALUES

- ◆ Willingly being Accountable
- ◆ Valuing People
- ◆ Achieving Results Through Teamwork
- ◆ Integrity in all we do
- ◆ Respect for Others at all Times

## STRATEGIC ASPIRATIONS

1. **Make the Greatest Possible Positive Impact on Our Community's Health**
2. **To Achieve Continual Financial Viability**
3. **To Develop and Utilise Partnerships that add Value to Our Efforts**
4. **To Develop Strong Operational Practices Throughout the Organisation**
5. **Build a Workplace for the Future**



Vision  
Mission  
& Values

