

TALLANGATTA HEALTH SERVICE

OUR VALUES

Willingly being accountable

Valuing people

Achieving results through teamwork

Respect for others at all times



Compliments , Comments, Complaints or Concern?

If at anytime you have a concern or comment to make please do not hesitate to contact the Chief Executive Officer on 02 6071 5200 or write to

PO Box 77 Tallangatta VIC 3700

If you are not satisfied with how Tallangatta Health Service has managed your feedback please contact the Office of the Health Services Commissioner

Toll Free on 1800 136 066



Tallangatta Health Service is a smoke free facility

Available at Tallangatta Health Service

- Acute Hospital Care
- Asthma Education
- Bolga Court : High and Low Level Residential and Respite Care
- Diabetes Education
- Dietician
- District Nurse
- Exercise Classes, and Strength Training
- Home and Community Care
- Lakeview Nursing Home Residential and Respite Care
- Medical Centre
- Men's Shed
- Meals on Wheels
- Mixed Activity Groups (MCG)
- Nurse Practitioner
- Occupational Therapist
- Pathology
- Physiotherapy
- Planned Activity Groups (PAG)
- Podiatry
- Room Hire
- Social Worker
- Women's Health

Last Reviewed August 2012

COMPLIMENT, COMMENT, COMPLAINT OR CONCERN?

We welcome your feedback
Please let us know



PO Box 77

25 Barree Street

Tallangatta

VIC 3700

Main Reception

Phone: 02 6071 5200

Fax: 02 6071 5293

Email: THS@ths.vic.gov.au

www.tallangattahealthservice.com.au

Please tick Comment Compliment Complaint Date:

What do you want to tell us?

Please note, if you are making a complaint, please describe **WHAT** happened, **WHO** was involved, **WHEN** the event happened and **WHERE** it happened.

What do you think should happen?

We encourage you to provide contact details if making a complaint, as this will assist us to inform you of the complaint outcome.

Your name:

Address:

Telephone number:

If you would like to know more about your rights or responsibilities please let us know.

This completed form can be lodged with any Executive Staff Member, placed in Feedback Receptacles located throughout the Service or posted to: Chief Executive Officer, Tallangatta Health Service, PO Box 77, Tallangatta, VIC 3700



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