

Philosophy of Care

A caring, supportive and positive environment provided by staff, family, friends, carers and the community enable the resident to continue as an integral respected and valued member of the community.

Every resident has the right to freedom of choice, respect and dignity, and the right to be treated fairly by others.

Residents rights are not diminished regardless of their physical or mental faculties or ability to exercise or fully appreciate their rights



OUR VALUES

Willingly being accountable

Valuing people

Achieving results through teamwork

Integrity in all we do

Respect for others at all times



Tallangatta Health Service
is a
smoke free facility



Available at Tallangatta Health Service

- Acute Hospital Care
- Asthma Education
- Bolga Court : Residential and Respite Care
- Diabetes Education
- Dietician
- District Nurse
- Exercise Classes, and Strength Training
- Home and Community Care
- Lakeview Nursing Home Residential Care
- Medical Centre
- Men's Shed
- Meals on Wheels
- Mixed Community Group (MCG)
- Nurse Practitioner
- Occupational Therapist
- Nutritionist
- Pathology
- Physiotherapy
- Planned Activity Group (PAG)
- Podiatry
- Room Hire
- Social Worker
- Women's Health

BOLGA COURT RESPITE CARE



PO Box 77
25 Barree Street
Tallangatta
VIC 3700

Main Reception
Phone: 02 6071 5200
Fax: 02 6071 5293
Email: THS@ths.vic.gov.au
www.tallangattahealthservice.com.au

Laundry

Bolga Court has provision for personal laundry services, including laundering of clothing that can be machine washed. However, this excludes cleaning of clothing requiring dry cleaning or other special cleaning processes and personal laundry where a resident chooses and is able to do them. A fee may apply for laundering of clients clothes by staff.



Newspapers

Delivery of newspapers and magazines can be arranged directly with the newsagent. Staff will deliver them daily to your room.

Visiting Hours

No times are specified, but consideration must be given to all residents living within the facility.

Hairdresser

Appointments can be made via the staff or by phoning 0427 808 185.

Enquires and Personal Calls

Any enquires or personal calls can be made by phoning Bolga Court on 02 6071 5287.

Electrical Appliances

Electrical appliances must be checked and tagged by an electrician before they can be brought into the facility.

Transport

Transport to pre arranged medical appointments in Albury/Wodonga can be arranged through North East Patient Transport P: 0403 989 847

Fees

There is a daily fee charged that is not covered by Private Health Insurance or Medicare. You will be notified of the current daily fee prior to your admission.



Compliments and Complaints

If at anytime you have a concern or comment to make please do not hesitate to contact the Chief Executive Officer on 02 6071 5200 or write to:
Tallangatta Health Service
PO Box 77,
Tallangatta, VIC 3700



Valuables

Please do not bring items of value or large sums of money with you. The Health Service will not take responsibility for loss or damage to valuable items.

Medical Services

Medical Officers are available at the Tallangatta Medical Centre by phoning 02 6071 5270.

