OPERATIONAL DASHBOARD



April 2023

Overtime

(hrs/day)





28



Compliments



Complaints



Timeframe

31/31 **Reviewed in**

PARTNERING WITH CONSUMERS

Volunteers

6

New staff Agency Shifts to Service (hrs/day)

> **Staff Left** our Service

OCCUPANCY (Beds) filled each day)

37 Absenteeism (hrs/day)

PEOPLE AND CULTURE

ENERGY SAVING

Internally

Generated Sourced from





Medication Errors

14

Last month: 13

OH&S

Last month: 3

REPORTING



Pressure Injuries

Slips, Trips & Falls

14

Last month: 7

Serious Incidents

O

3

CEAG

Members

OVA

Last month: 3

Unclassified

Last month: 19

Acute Ward

Bolga

Lakeview

Monthly Average

32

11

Monthly Average

Monthly Average

SERVICE DELIVERY

PRESENTATIONS

Urgent Care

1034

Last Month: 13

1088

MCHC Visits

Meals/Catering

HOSPITAL TRANSFERS

Medical Centre

TRANSFERRED TO THS From Albury Wodonga TRANSFERRED FROM THS to Albury Wodonga Health

0

DISCHARGED FROM THS

Last Month

1348

Last Month

INCIDENTS



Last month: 2 Skin Tears & Wounds

Last month: 11

WORKER

INCIDENTS

Last month: 0

OTHER INCIDENTS

TOTAL **INCIDENTS**

UNCLASSIFIED

43

Last month

4

3

50

RESIDENTIAL POLYPHARMACY

≥ 9 medications

Last month

INCIDENT REPORT

≥ 4 administration times

CLINICAL

INCIDENTS

RESIDENTIAL ANTIPSYCHOTICS

Currently prescribed

25/46 54%

0

Decreased dose/deprescribed

EXERCISE GROUP PARTICIPATION

NATIONAL 15-21 MAY 2023 VOLUNTEER

Community

174

Bolga & Lakeview

Total Participants

87

NATIONAL RECONCILIATION WEEK 2023

261

Our Volunteers

Increased Dose/New Prescription

0 2023 Influenza INTERNATIONAL Vaccionation **NURSES DAY** AVAILABLE FOR ALL STAFF AT TALLANGATTA HEALTH 12 MAY 2022

Tallangatta Medical Centre

PERFORMANCE REVIEWS COMPLETED (By Department)

Executive

100%

Administration

Allied Health 89%

Services 79%

Acute and Residential 80%

Hotel & Environmental

NRW.RECONCILIATION.ORG.AU



27 MAY — 3 JUNE

Medical Centre 92%

82%

Home and Community 92%