OPERATIONAL DASHBOARD



July 2023







Medication Errors

15

Last month: 19

OH&S

Last month: 4

Pressure Injuries

Last month: 2

6

Last month: 13

Skin Tears & Wounds

INCIDENTS

Complaints Reviewed in **Timeframe**

PARTNERING WITH CONSUMERS

3



OVA

Volunteers

PEOPLE AND CULTURE

(hrs/day)

New staff **Agency Shifts** to Service (hrs/day)

Overtime (hrs/day) 32

ENERGY SAVING

Internally

Generated Sourced from Grid



Compliments

Complaints

Suggestions

CEAG Members

Last month: 1

Unclassified 6

Last month: 14

6

OCCUPANCY (Beds filled each day)



Staff Left

our Service

34.9

Monthly Average

Lakeview

12.3

Monthly Average

Acute Ward

4.6

Monthly Average

SERVICE DELIVERY

PRESENTATIONS

Urgent Care

4 Last month 7

1328

MCHC Visits

6990 6348

Meals/Catering

HOSPITAL TRANSFERS

Health

Medical Centre

TRANSFERRED TO THS From Albury Wodonga

TRANSFERRED FROM THS to Albury

Wodonga Health

3 DISCHARGED FROM THS



CLINICAL INCIDENTS

29

WORKER **INCIDENTS**

OTHER INCIDENTS

Slips, Trips & Falls

8

Last month: 16

Serious Incidents

Last month: 0

TOTAL INCIDENTS

38

RESIDENTIAL POLYPHARMACY

≥ 9 medications

≥ 4 administration times

Last month 26

Last month 13

RESIDENTIAL ANTIPSYCHOTICS

Currently prescribed

28/47 57%

Decreased dose/deprescribed

Increased Dose/New Prescription

0

EXERCISE GROUP PARTICIPATION

Community

187

Bolga & Lakeview

Total Participants

121

308

Marmalade with Marlane activity with the Bolga Court residents.

Residents were introduced to Marlane Davis, our newest Lifestyle Assistant at THS



PERFORMANCE REVIEWS COMPLETED (By Department)

Executive 100%

Administration 75%

Medical Centre

92%

Allied Health 100%

Home and Community 96%

Hotel & Environmental Services 81%

Acute and Residential 84%



Staff are required to have their flu vax by August 15th

If you have had yours elsewhere you need to provide evidence to people and workforce

