# **OPERATIONAL DASHBOARD**



# August 2023

**Overtime** 

(hrs/day)





14

**Compliments** 



**Complaints** 





Suggestions

Last month:1

Last month: 5

Skin Tears & Wounds

**Reviewed in** 

**Timeframe** 

**CEAG** Members

**PARTNERING WITH CONSUMERS** 

**Volunteers** 

6

**PEOPLE AND CULTURE New staff** to Service

**Staff Left** 

our Service

**OCCUPANCY** (Beds

filled each day)

**Agency Shifts** (hrs/day)

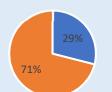
**Absenteeism** (hrs/day)

60

**ENERGY SAVING** 

Internally Generated

Sourced from



#### **INCIDENTS**



**Medication Errors** 

Last month: 15

OH&S

Last month: 2

18

Pressure Injuries

Slips, Trips & Falls

Last month: 8

Serious Incidents

Last month: 0

OVA

Last month: 0

Unclassified

6

Last month: 6

Bolga

12.3

Monthly Average

Monthly Average

**Acute Ward** 

5.1

Community

224

Monthly Average

#### **SERVICE DELIVERY**

**PRESENTATIONS** 

**Urgent Care** 

2 Last month 4

**MCHC Visits** 

Last month 1308

Meals/Catering

#### **HOSPITAL TRANSFERS**

**Medical Centre** 

TRANSFERRED TO THS From Albury Wodonga Health

TRANSFERRED FROM THS to Albury Wodonga Health

**DISCHARGED FROM THS** 

Last month

Last month

# INCIDENT REPORT

REPORTING

**CLINICAL INCIDENTS** 

36

WORKER **INCIDENTS** 

**OTHER INCIDENTS** 

45

**TOTAL** 

**INCIDENTS** 

#### RESIDENTIAL POLYPHARMACY

≥ 9 medications

24

≥ 4 administration times Last month

Currently prescribed

**25/42** 60%

RESIDENTIAL ANTIPSYCHOTICS

0

Decreased dose/deprescribed

## **EXERCISE GROUP PARTICIPATION**

Bolga & Lakeview

89

**Total Participants** 

Increased Dose/New Prescription RESPOND - Healthy Eating - Active Living - COMMUNITY WORKSHOP 2

Participate to Improve the Health & Wellbeing of our Community **Enquiries: Contact Danielle Costigan** 

All Community members are welcome at WORKSHOP 3 (mid-October)



# PERFORMANCE REVIEWS COMPLETED

(By Department)

**Executive** 100%

Administration 77%

**Medical Centre** 

92%

**Allied Health** 89%

**Home and Community** 89%

**Hotel & Environmental** Services

75%

Acute and Residential 65%

### Staff Wellbeing Week R U OK? Day

Staff Wellbeing Week September 11-15

Wear your best, or craziest yellow!



Health checks, yoga, health promotion activities, staff BBQ, treats, and more.

> **Brought** to you by the Staff Health & Wellbeing Committee