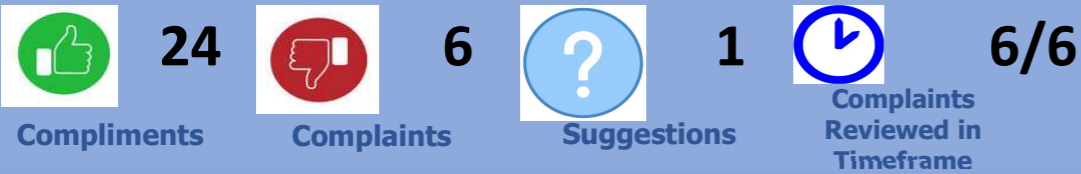


# OPERATIONAL DASHBOARD



## December 2023

### CONSUMER FEEDBACK



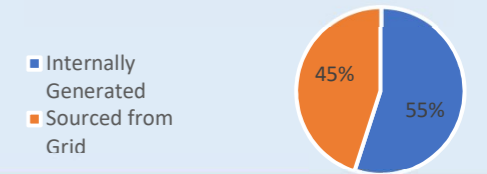
### PARTNERING WITH CONSUMERS



### PEOPLE AND CULTURE



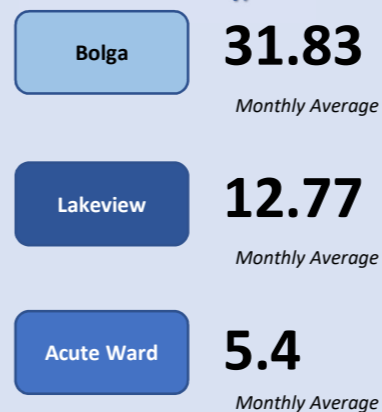
### ENERGY SAVING



### INCIDENTS



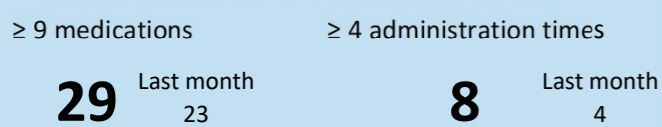
### OCCUPANCY (Beds filled each day)



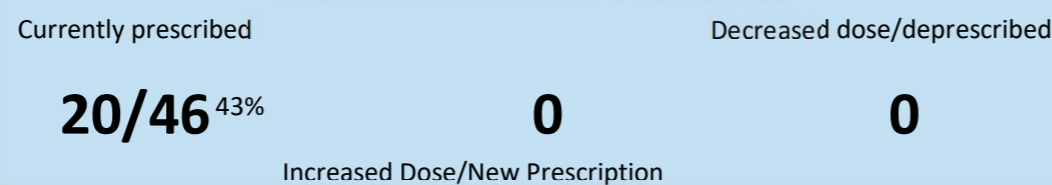
### SERVICE DELIVERY



### RESIDENTIAL POLYPHARMACY



### RESIDENTIAL ANTIPSYCHOTICS



### EXERCISE GROUP PARTICIPATION

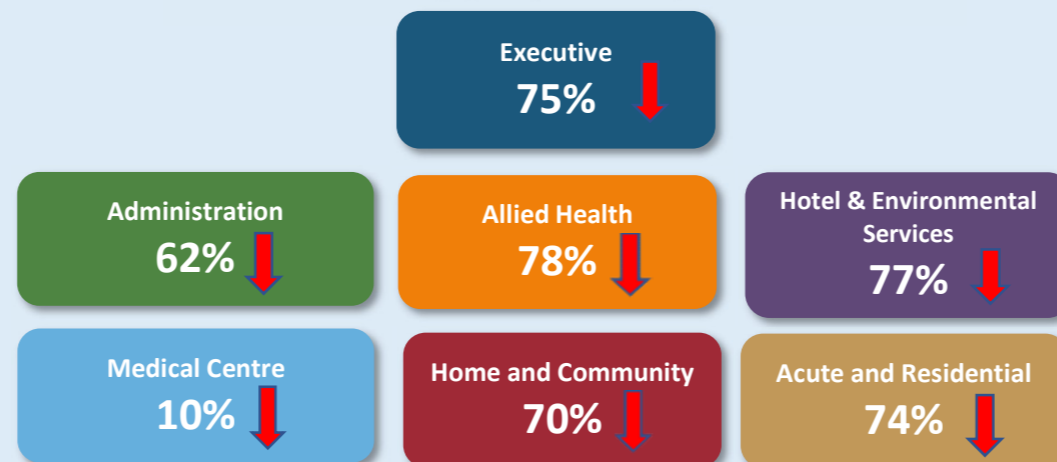


# 2024

HAPPY NEW YEAR

Here's to another year of caring together!

### PERFORMANCE REVIEWS COMPLETED (By Department)



**EMPLOYEE ASSISTANCE PROGRAM (EAP)**

Confidential, Voluntary, Supportive, Effective

Parenting Challenges, Workplace Challenges, Family/personal Challenges, Stress Management, Mental Health Support, Conflict Resolution

FREE, 3 SESSIONS PER YEAR, CONFIDENTIAL

EMPLOYEE ASSISTANCE PROGRAM  
02 6021 7410  
INFO@STEPSPSYCHOLOGY.COM.AU  
SUITE 2, 490 DAVID ST, ALBURY

step psychology